

Malware Protection Live Notice of Dispute

Malware Protection Live is committed to providing a forum for resolving disputes with customers in a fair and efficient manner. If you have a dispute with Malware Protection Live, we invite you to contact us by clicking the Contact link at www.malwareprotectionlive.com. If after seeking help from customer support, your dispute has not been resolved to your satisfaction, please complete and send this form to Malware Protection Live's legal department. Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by certified mail to: Malware Protection Live 13650 Fiddlesticks Blvd., Suite 202-211, Ft. Myers FL 33912, and emailed to legal@malwareprotectionlive.com. If the dispute is not resolved to your satisfaction within 30 days after this notice is delivered to Malware Protection Live, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association, which can be found at www.adr.org.

Name IP address (<http://www.whatismyip.com>)

Telephone number email address

Mailing Address:

Please briefly describe the nature of your dispute and attach any supporting documents you wish to provide. If necessary, please use the reverse side or additional paper. Please briefly describe the relief you would like from Malware Protection Live.

Signature Date